



WELCOME MD

[Keep current on COVID-19 information at our COVID-19 Resource Center](#)

We are here for you in this confusing and rapidly changing time. We plan to remain open so that we can continue your care and answer questions and concerns you may have about COVID-19 (Coronavirus).

Testing for COVID-19 for WellcomeMD Patients

We are fortunate to have the ability to test our patients for COVID-19 through a private lab. However, due to the current nation-wide shortage of tests, we have to be responsible and limit testing to symptomatic patients (cough, fever, and/or shortness of breath) who have had a possible exposure to COVID-19.

This is the same screening process that is currently being conducted by providers around the country. However, this may change in the coming days. The COVID-19 testing is done curbside in your car to prevent the spread of virus into the office and to protect staff and other patients.

Virtual Visits with WellcomeMD

For your safety and convenience, we are able to offer you the option of a phone call or a telemedicine visit for any routine lab reviews. We use doxy.me, a HIPAA-compliant, easy-to-use application, for virtual appointments. Please be advised, some sessions have had to transition to a phone call due to servers being overwhelmed.

Currently, we are continuing to perform annual physicals, though this may change in the coming weeks. Your WellcomeMD team will contact you if your physician feels you should reschedule.

Luis Perez, our Health Coach, is also able to conduct assessments virtually. These sessions do not need to be canceled or rescheduled and they can be done in the safety and comfort of your own home.

Containing the Spread of COVID-19

If you experience symptoms of flu-like illness, such as cough, fever, body aches or shortness of breath, please call us immediately so your WellcomeMD physician can determine the best course of action for your care.

Thank you so much to all of you for being good citizens and for your efforts to avoid contact with others to help prevent the spread of COVID-19.

WellcomeMD.com, 2500 Gaskins Rd, Suite A, Richmond, VA 23238, United States, (804) 774-7099

[Unsubscribe](#) [Manage preferences](#)